

## **c-VIGIL**

- It is an Android Based Mobile App through which Citizen can lodge MCC (Model Code of Conduct) violation complaints.
- This mobile app has been provided by the Election Commission of India (ECI).
- The app c-VIGIL is available on Google Play Store for downloading and installing.
- Citizen can lodge its complaint as “Registered User” or “Anonymous”.
- “Registered User” will be able to receive the status of action taken by the administration on his complaint.
- “Anonymous” user will not be intimated the status of action taken by the administration on his complaint.
- User will have to upload at least One Photo or Video as proof of the violation of MCC.
- Photo or video from Mobile Gallery cannot be uploaded in order to prevent fake complaints or lodging same complaint more than one times.
- User will have to upload the complaint in 5 minutes.
- A Unique Complaint ID will be issued for the complaint.
- The mobile app will record the GPS Coordinates of the location from where the complaint has been lodged. It will help the Investigation Team to reach the place of incident quickly.
- The District Election Administration will take necessary action on the complaint within stipulated timeframe.